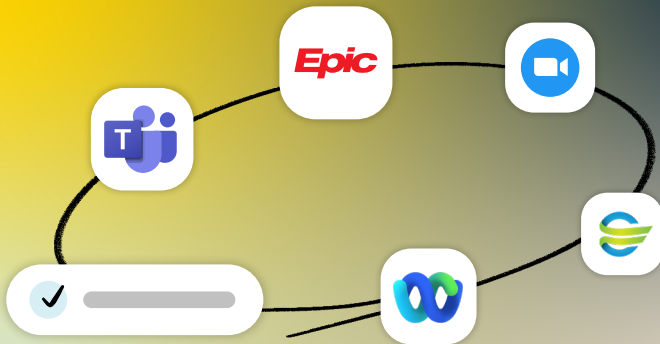


Seamless Integration. Smarter Language Access.

Your interpretation solution, built into the systems you already use.



BIG
LANGUAGE SOLUTIONS



BIG Language Solutions offers flexible, healthcare-ready interpretation integrations for *Epic*, *Microsoft Teams*, and other platforms designed to simplify access, support compliance, and improve patient outcomes.

Schedule, Track, Improve —All in One Place

One platform for all your language access needs.

InterpVault™ allows you to schedule over-the-phone (OPI), video remote (VRI), and on-site interpretation directly from the app. Interactions are automatically logged against patient records to support **ACA Section 1557**, **CMS**, **OCR**, and **Joint Commission** documentation requirements.

Need insights? No problem. **InterpVault™** provides usage and performance data across departments, helping you pinpoint inefficiencies, reduce delays, and improve the patient experience system wide. Whether you're tracking compliance or analyzing interpreter performance, you'll have the visibility to do both.



Epic-Ready Integrations ✦



InterpVault™ for Epic Notetaking

Securely document every interpretation encounter directly within the patient's *Epic* record. This integration ensures accurate records, supports **Joint Commission compliance**, and gives executives peace of mind, without requiring extra clicks.



Epic Telehealth Interpretation Integration

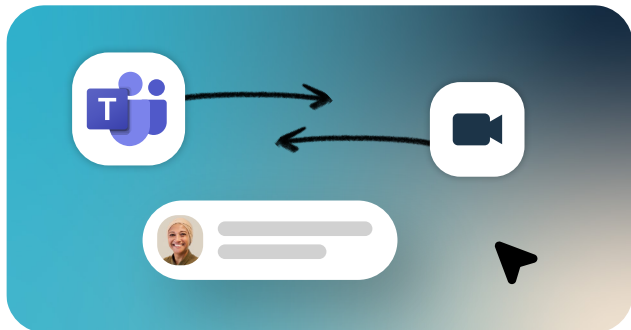
Invite qualified interpreters into *Epic* Telehealth sessions in real time, with zero disruption to your workflow. Interpretation sessions are automatically logged in the **EHR** for streamlined documentation and accountability.



Custom EHR Workflows

We work closely with your IT and clinical teams to design custom interpretation workflows and solutions, no matter which **EHR** you use, that mirror how your teams already work for in-person, virtual, or hybrid care models.

On-Demand Interpretation, Anywhere.

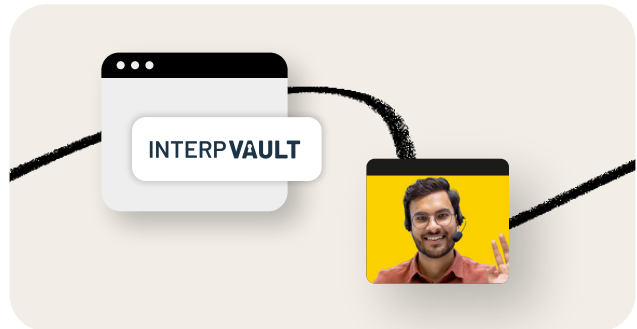


MS Teams Integration

Bring interpreters into *Microsoft Teams* video calls instantly. Our **MS Teams feature** enables easy on-demand access, with workflows tailored to each department's needs. One-click interpreter access reduces delays, supports better care, and minimizes provider frustration.

Platform Flexibility

We can integrate with almost any teleconferencing or EHR platform. Whether it's *Cerner*, *Zoom*, *Webex*, or something in-house, we'll meet your systems where they are and help you scale smartly.



Built For Healthcare. Backed By Experts.

✓ Better, Faster Interactions

Medically qualified interpreters complete sessions in **10-12 minutes** on average, improving efficiency while enhancing care.

✓ Simplified Patient Interface

Three clicks. That's all it takes. Devices can be pre-set by department, so you only need to enter **MRN**, language, and interpreter gender preference.

✓ Under-30 Second Connections

Fast access to common languages, with clear expectations and support for rarer ones.

✓ Compliance Without the Hassle

EHR integrations help document LEP support per **ACA Section 1557**, **TJC standards**, **CMS**, and **OCR** requirements. **InterpVault™** keeps your records audit-ready.

✓ Fully Customizable

Our off-the-shelf features are just the start. We work with you to tailor workflows, devices, and dashboards for your specific needs.

Let's build your ideal solution. We don't just connect to your EHR, we connect with your team, your goals, and your patients. Whether you're rethinking your current approach or rolling out a new one, we'll help you do it better.

BIG Language Solutions. Trusted healthcare interpretation, delivered simply.



Trust Every Word™

BIG Language Solutions is how even the most complex organizations can finally trust every word of their interpretations and translations. That's because you know the work will get done by experts in your industry, exactly when and how you need it.

Contact us

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biglanguage.com