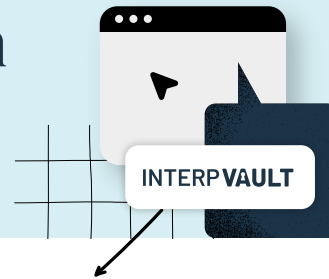


Healthcare Interpretation

VRI, OPI & Onsite Interpretation, Powered by InterpVault™
BIG's Proprietary Interpretation Management System.



BIG

LANGUAGE SOLUTIONS



Smarter interpretation access for faster care, lower costs, and better outcomes.

Get fast access to medically trained interpreters through our real-time interpretation management platform, **InterpVault™**. Our integrated technology streamlines workflows, shortens call times, and ensures full visibility and compliance, supporting your teams and your patients, **24/7**. Let's work together to deliver equitable, efficient care.

Why BIG Language Solutions?

- ✓ **Medically Qualified Interpreters**
Trained and tested for clinical settings to **reduce errors** and enhance patient understanding.
- ✓ **Integrates with Your Systems**
Tailored workflows, priority languages, **EHR integration** (including *Epic*), and more. We'll customize to you.
- ✓ **Cost-Efficient by Design**
Specialized interpreters for accurate conversations, to **reduce waiting** and call time, and improve care.
- ✓ **Always On, Always Accountable**
24/7 support, proactive insights and resolution, and transparent reporting.
- ✓ **Designed for Ease**
Three-click access for patients and real-time dashboards for clinicians and administrators.
- ✓ **Proven Impact**
Fewer readmissions, improved patient satisfaction, and **better compliance** all mean better results for you.

Benefits

of Working with
BIG Language
Solutions

40+
Years of Expertise

Providing language access solutions in healthcare and medical settings

Real-Time
Data

With the accuracy you expect and the transparency you need

High-Quality
Experience

Excellence, at every touchpoint, for you and your patients

"Quality is much better than our previous provider. There is no background noise when interacting with the interpreters, they are all extremely professional. Having the ability to have a direct line set up has made the staff very happy as it helps connect the calls much faster than our previous provider."

Regina Izmaylova, CFO, Mattapan Community Health Center



HITRUST
CSF Certified



Trust Every Word™

BIG Language Solutions is how even the most complex organizations can finally trust every word of their interpretations and translations. That's because you know the work will get done by experts in your industry, exactly when and how you need it.

Contact us

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biglanguage.com