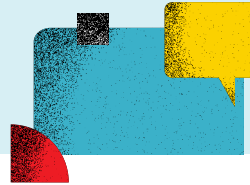


Language Access Services for Healthcare



Your Partner for Enhancing Member Experience

BIG Language Solutions is a trusted partner for healthcare providers, delivering specialized interpretation, translation, and alternate format services.

Our team of healthcare experts and linguists offers support in over **300 languages**, available **24x7x365**, to ensure that your limited English proficient members receive clear, accurate communication in any setting.

Our Capabilities



Translation & Localization

Make sure your critical communications, websites and forms are available to all of your members, in their preferred language.



LanguageExpress™

High-volume, high-quality translations offering member-ready critical communications—in hours, not days—and end-to-end fulfillment from translation to mailing.



Interpretation

Fast, on-demand access to over-the-phone (OPI) or video remote (VRI) interpreters. Any time, day or night.



ADA Compliant & Alternate Formats

Large print, Braille, or audio, all your accessibility requirements are covered, helping to keep you compliant.

Benefits

of Working with BIG Language Solutions

40+

Years

Deep expertise in healthcare and medical environments

95%

Fill Rate

Interpreters available when your patients need them most

40%

Savings

Custom translation workflows with LanguageExpress™ saves you time and money, & boosts customer satisfaction

"Quality is much better than our previous provider. There is no background noise when interacting with the interpreters, they are all extremely professional. Having the ability to have a direct line set up has made the staff very happy as it helps connect the calls much faster than our previous provider."

Chief Financial Officer, Leading Healthcare Payor



Trust Every Word™

BIG Language Solutions is how even the most complex organizations can finally trust every word of their interpretations and translations. That's because you know the work will get done by experts in your industry, exactly when and how you need it.

Contact us

info@biglanguage.com
biglanguage.com